

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

First Communications, LLC

Company Name

330-835-2323 (Corporate)

216-468-1614 (Mary Cegelski)

Dbaf/ka

Telephone #

15535 Neo Parkway

Mailing Address

Garfield Hts., Ohio 44128

City, State, Zip Code

3340 West Market Street

Business Location

Akron, OHIO 44333

City, State, Zip Code

Summit

County

RECEIVED

REGISTERED AGENT INFORMATION

Registered Agent: **Corporation Service Company**

SEP 04 2009

Mailing Address: **1703 Laurel Street**

PSC SC
DOCKETING DEPT.

City, State, Zip Code: **Columbia, SC 29201**

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. **Ray Hexamer, CEO** (business location address)
General Manager (Include address if different than above.)

330-835-2442 / 330-835-2655 / rhexamer@firstcomm.com
Telephone Number Facsimile Number E-mail Address
- B. **Kila Nash** (business location address)
Customer Relations /Complaints Representative (Include address if different than above.)

330-835-2483 / 330-835-2630 / knash@firstcomm.com
Telephone Number Facsimile Number E-mail Address
- C1. **Mary Cegelski, Manager of Regulatory Affairs** (mailing address)
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)

216-468-1614 / 216-468-1680 / mcegelski@firstcomm.com
Telephone Number Facsimile Number E-mail Address
- C2. **800-274-1015**
Customer Contact (Toll Free Number)
- D. **Ryan Wiegner, VP of Network Operations** (business location address)
Engineering Operations (Include address if different than above.)

330-835-2077 / 330-835-2655 / rwiegner@firstcomm.com
Telephone Number Facsimile Number E-mail Address

Telephone Number

Facsimile Number

E-mail Address

E.

Customer Care

(business location address)

Test and Repair (Include address if different than above.)

800-274-1015

/ 888-274-1015 /

Telephone Number

Facsimile Number

E-mail Address

F.

Customer Care

(business location address)

Emergencies (During non-office hours)

800-274-1015

/ 888-274-1015 /

Telephone Number

Facsimile Number

E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G.

Joseph R. Morris

(business location address)

Regulatory Officer (Include address if different than above.)

330-835-2472

/ 330-835-2655 /

jmorris@firstcomm.com

Telephone Number

Facsimile Number

E-mail Address

H.

Sales Tax Associates**Dual Party Mailings** (Name)

7010 Hwy 71 W ; Suite 340; Austin, TX 78739

Mailing Address

512-301-1808

/ 512-892-0108 /

dant@salestaxassociates.com

Telephone Number

Facsimile Number

E-mail Address

I.

Sales Tax Associates**Interim LEC Fund Mailings** (Name)

7010 Hwy 71 W ; Suite 340; Austin, TX 78739

Mailing Address

512-301-1808

/ 512-892-0108 /

dant@salestaxassociates.com

Telephone Number

Facsimile Number

E-mail Address

J.

Sales Tax Associates**Universal Service Fund Mailings** (Name)

7010 Hwy 71 W ; Suite 340; Austin, TX 78739

Mailing Address

512-301-1808

/ 512-892-0108 /

dant@salestaxassociates.com

Telephone Number

Facsimile Number

E-mail Address

K.

Sales Tax Associates**Gross Receipts Mailings** (Name)

7010 Hwy 71 W ; Suite 340; Austin, TX 78739

Mailing Address

512-301-1808

/ 512-892-0108 /

dant@salestaxassociates.com

Telephone Number

Facsimile Number

E-mail Address

Mary Cegelski

This form was completed by (print name)



Signature

Manager of Regulatory Affairs

Title

9/1/09

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
 Post Office Drawer 11649
 Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
 1401 Main Street, Suite 900
 Columbia, South Carolina 29201

(Rev. PSC 03/2009)